

The Herschel Medical Centre
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PPG Newsletter

July 2018



The Patient Participation Group (PPG) at Herschel Medical Centre meets at the practice bimonthly as a forum run by patients for patients. The aim of the PPG is get involved with their GP practice to help improve and shape services to the benefit of the patient population.

It is a valuable opportunity to discuss new initiatives and projects to improve services, putting the patient first at all times.

The NHS Friends & Family Test (FFT) is your opportunity to give us your feedback. Feedback forms can be found at the reception desk and are submitted anonymously.

Did you know, in the month of June our FFT results revealed that 83% of patients submitted positive feedback regarding the service received at the practice.



The Friends & Family Test



Stay Well This Winter!

Flu Vaccination Clinics will start late September. Details of clinics and invitations for eligible patients will be available soon.

Please ask at reception for more details.

MacMillan Cake Sale! 28th September 2018

Join us at the surgery in aid of MacMillan Cancer Support and enjoy a sweet treat whilst helping raise funds for the wonderful MacMillan team.

The PPG group hope to see you there!



Your Surgery Needs You!

The PPG welcomes any patient who wishes to join the group!

If you feel you can contribute we want to hear from you.

Please express your interest via the practice website - herschelmedicalcentre.co.uk

or email us directly at ppg.herschelmc@nhs.net.

Alternatively, please ask at reception and the practice team will be happy to help.